

Chapter – 5 | Consumer Rights

QUIZ-01

1. Why are rules needed in the marketplace?

- A. To protect sellers only
- B. To protect consumers from exploitation
- C. To increase prices
- D. To stop buying goods (B)

**Explanation:** Rules protect consumers from unfair trade practices like underweight goods, adulteration, and defective products.

2. The consumer movement in India began mainly against:

- A. Fair trade
- B. Unethical and unfair trade practices
- C. Free education
- D. Farming methods (B)

**Explanation :** The movement began to protect consumers from hoarding, black marketing, adulteration, and other unfair practices.

3. COPRA was first enacted in:

- A. 1960
- B. 1970
- C. 1986
- D. 2019 (C)

**Explanation:** The Consumer Protection Act, popularly known as COPRA, was enacted in 1986.

4. COPRA was amended in:

- A. 2005
- B. 2011
- C. 2015
- D. 2019 (D)

**Explanation:** The chapter states that COPRA was amended in 2019 to further strengthen consumers.

5. MRP stands for:

- A. Minimum Retail Price
- B. Maximum Retail Price
- C. Market Rate Price
- D. Monthly Retail Price (B)

**Explanation :** MRP means Maximum Retail Price; sellers cannot charge more than this printed price.

6. RTI Act was enacted in India in:

- A. 1986
- B. 1991
- C. 2005
- D. 2019 (C)

**Explanation:** RTI Act was enacted in October 2005 to give citizens information about government departments.

7. Right to safety protects consumers from:

- A. Cheap goods only
- B. Hazardous goods and services
- C. Discounts
- D. Advertisements (B)

**Explanation :** Consumers have the right to be protected from goods and services dangerous to life and property.

8. District Consumer Commission deals with claims up to:

- A. ₹1 lakh
- B. ₹10 lakh
- C. ₹1 crore
- D. ₹10 crore (C)

**Explanation :** District-level authority deals with cases involving claims up to ₹1 crore.

9. Which mark is commonly related to quality certification?

- A. ISI
- B. MRP
- C. EMI
- D. ATM (A)

**Explanation :** ISI, Agmark, Hallmark and similar marks help assure consumers of quality standards.

10. National Consumers’ Day in India is observed on:

- A. 15 August
- B. 2 October
- C. 24 December
- D. 26 January (C)

**Explanation :** India observes 24 December as National Consumers’ Day because COPRA was enacted on this day.