CBSE CLASS-12 | PSYCHOLOGY

Chapter- 6 | Attitude and Social Cognition





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Multiple Choice Questions

1.	Which type of learning occurs when a previously neutral stimulus becomes associated with a stimulus that naturally produces a response?	
	(a) Operant conditioning(c) Observational learning	(b) Classical conditioning(d) Latent learning
2.	In Pavlov's experiment, the sound (a) Unconditioned stimulus (c) Unconditioned response	of the bell after conditioning became the: (b) Conditioned stimulus (d) Conditioned response
3.	Which of the following is an example of negative reinforcement? (a) Giving a child candy for doing homework (b) Removing a loud alarm when the seatbelt is fastened (c) Giving detention for being late (d) Adding extra chores for misbehavior	
4.	In operant conditioning, a stimulus repeated is called a: (a) Reinforcer (c) Neutral stimulus	(b) Punisher (d) Unconditioned stimulus
5.	Which schedule of reinforcement presponses? (a) Fixed-ratio (c) Variable-ratio	(b) Fixed-interval (d) Variable-interval
6.	Learning that occurs without any of until there is motivation to do so is (a) Latent learning (c) Shaping	obvious reinforcement and is not demonstrated is called: (b) Classical conditioning (d) Insight learning
7.		cess of imitating a model's behavior after observing (b) Reproduction (d) Acquisition

Which of the following is an example of positive punishment? 8. (a) Turning off the television when a child misbehaves

(b) Giving extra homework for disruptive behavior

- (c) Skipping dessert as a consequence for not eating vegetables
- (d) Removing video game privileges for bad grades

9. In the context of learning, shaping involves:

(a) Gradually guiding behavior toward a desired goal through successive approximations

(b) Presenting the unconditioned stimulus before the conditioned stimulus

- (c) Rewarding only spontaneous correct responses
- (d) Removing a stimulus to reduce behavior
- 10. Which psychologist is most closely associated with operant conditioning?
 (a) Ivan Pavlov
 (b) John Watson

(d) Albert Bandura

(c) B.F. Skinner Fill in the blanks:

- 11. The cognitive component of attitude is known as
- 12. The tendency to favour one's own group over others is called

True / False

- 13. Attitudes can have multiple components.
- 14. Stereotypes are always based on personal experiences.

Very Short Type Questions

- 15. What is meant by attribution?
- 16. Define stereotype.

Short Type Questions

- 17. Differentiate between prejudice and discrimination.
- 18. What are the main components of attitude?

Essay Type Questions

- 19. Elaborate on the sources and causes of prejudice.
- 20. How are attitudes formed? Explain with examples.

HOTS

- Gandhiji was once travelling by train in South Africa. Though he had a valid first-class ticket, he was thrown out by a white man because Gandhiji was coloured. Another time, he was not allowed to enter a hotel because he was not white. During those days, coloured people were not allowed to enter public places like restaurants and hotels. When Gandhiji wanted to meet a British officer, a white man asked him to go away saying, 'We will not allow a coolie to meet a white man.'
 - i. What is the difference between prejudice and discrimination? Give examples from Gandhi's life as described.
 - ii. Mention two possible sources of such prejudice.

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Worksheet-1 Answer & Solution



- (a) He introduced the theory that inconsistency among beliefs causes internal discomfort, motivating attitude change.
- (b) Prejudice is the affective part of attitude reflecting emotional response toward a group.
- (d) A trustworthy and appealing communicator enhances persuasion.
- **4. (c)** It refers to the thoughts or beliefs about an object or person.
- (b) Prejudice is a negative preconceived opinion not based on reason or experience.
- **6. (b)** We overemphasize dispositional factors and ignore situational influences.
- **7. (c)** It causes tension leading to attitude or behaviour change.
- **8. (b)** Attitudes predispose behaviour toward people, objects or ideas.
- **9. (c)** Compliance is publicly acting in accord with social pressure.
- **10. (c)** Negative expectations lead to behaviours that reinforce stereotypes.
- **11. Cognition-** It refers to beliefs or thoughts about the attitude object.
- **12. Ingroup bias-** It is the preference and affinity for one's own group.
- 13. True

Attitudes comprise cognitive, affective, and behavioural elements.

14. False

They may be formed from indirect sources like media and social norms.

- **15.** Attribution is the process of assigning causes to behaviour. It can be internal (personality) or external (situational).
- **16.** A stereotype is a fixed, overgeneralized belief about a particular group of people, ignoring individual differences.
- **17.** Prejudice is a negative attitude toward a group; discrimination is the behaviour based on that attitude.
- **Example:** Prejudice is believing women are less rational; discrimination is not hiring them.
- 18. According to the ABC model:

A – Affective (feelings), B – Behavioural (actions), C – Cognitive (beliefs).

- **19.** Prejudice arises from multiple social, cultural, and psychological sources. Key contributors include:
- 1. Social Learning:
- Children learn prejudice by observing adults, peers, media, or societal norms.
- E.g., family members expressing bias can shape a child's outlook.

2. Scapegoating:

 People blame a less powerful group for their problems, deflecting personal responsibility. E.g., blaming immigrants for unemployment.

3. Stereotyping:

- Oversimplified beliefs about a group (e.g., "all men are aggressive") promote prejudice.
- Leads to generalisation without evidence.

4. Social Identity and Ingroup Bias:

- People derive self-esteem from group membership.
- This often leads to viewing outgroups negatively to maintain group superiority.

5. Self-fulfilling Prophecy:

- When people are treated according to stereotypes, they may unconsciously conform to them, reinforcing the stereotype. Prejudice is complex and deeply embedded, requiring awareness and education to overcome.
- **20.** Attitudes are shaped by multiple experiences and social influences. The key processes include:

1. Classical Conditioning:

- Associating a neutral object with positive/negative stimuli.
- E.g., A student liking a subject because they like the teacher.

2. Operant Conditioning:

- Positive reinforcement strengthens attitudes.
- E.g., Praising a child for environmental

awareness reinforces eco-friendly values.

3. Observational Learning:

 Attitudes are learnt by watching role models (parents, peers). E.g., A child respecting elders after watching respectful behaviour at home.

4. Personal Experience:

 o Direct positive or negative encounters shape long-lasting attitudes. E.g., A traumatic hospital experience may lead to a negative attitude toward doctors.

5. Mass Media Influence:

- Advertisements, films, and news heavily influence public attitudes (e.g., towards gender roles or mental health). Attitudes are thus not innate but formed through social, emotional, and cognitive processes.
- **21.** (i) Prejudice is a biased attitude, while discrimination is behaviour based on that attitude.

Example: Calling Gandhiji a 'coolie' reflects prejudice; throwing him off the train or denying hotel entry reflects discrimination.

(ii) Two sources:

- Social Learning Racism passed down through families or culture.
- **2. Ingroup Bias** Whites favoured their own group, seeing non-whites as inferior.

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